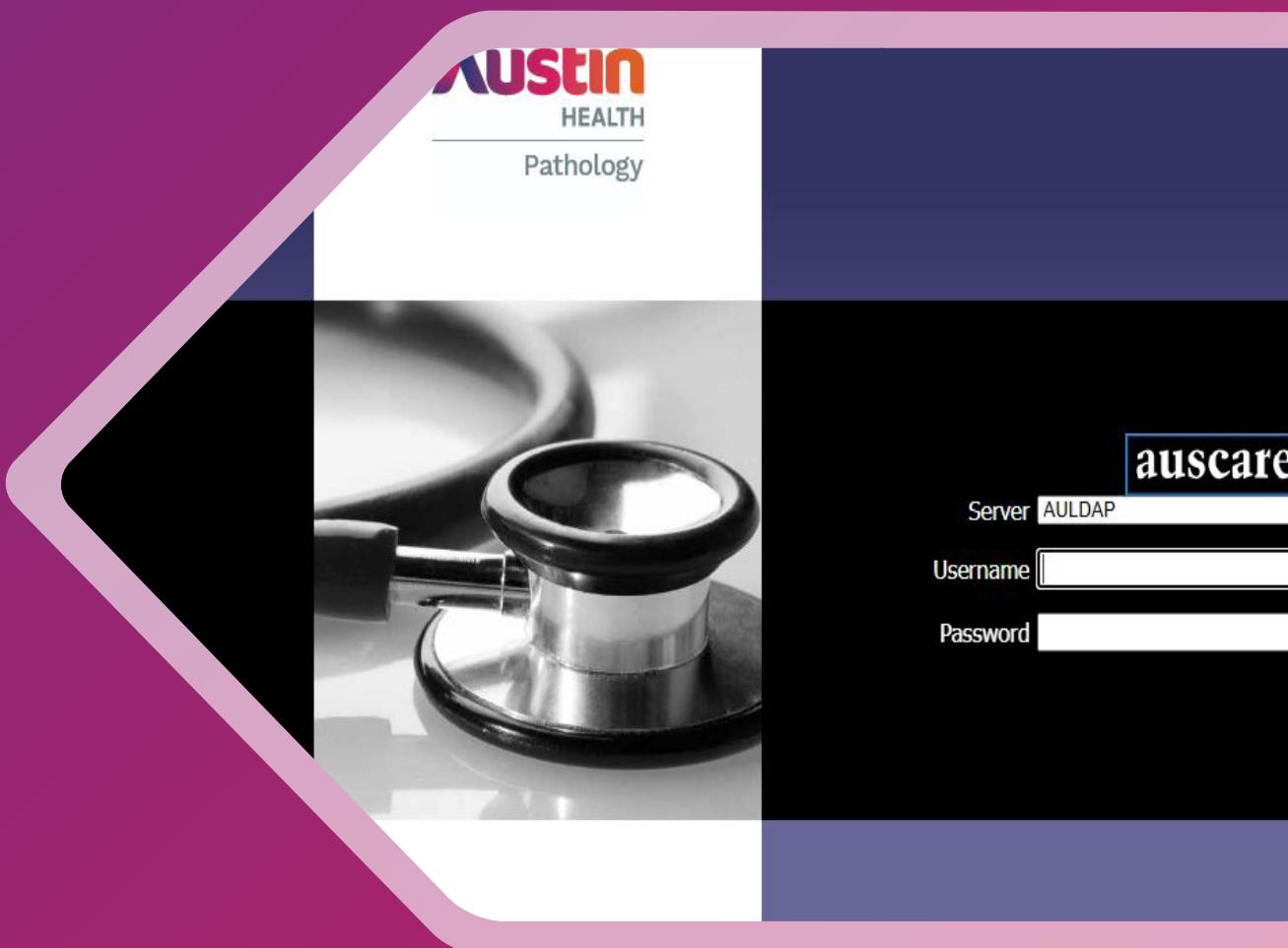


# AUSCARE User Guide



## Viewing Results in AUSCARE

Learn how to search for results, identify critical findings, and sign off on reports.

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# Searching for Patient Results



There are two main methods to search for your patients results: by searching via patient demographics, or by using the My Tasks menu to access patients in your favourite lists.

## Searching Via Patient Demographics

It is best practice to search for a patient result via Patient Name and/or UR number. If you would like to extract by HCF, Ward, or Doctor, please contact Client Services for assistance at [pathclientservices@austin.org.au](mailto:pathclientservices@austin.org.au)

To search for a specific patient's results, first make sure you are on the Enquiry screen. The Patient Demographic search bar is on the left side of the screen.

There are two ways in which you can use this area to search for your patient results.

1. Patient Name
2. Patient UR number

### 1. Searching Via Patient Name (Preferred Method)

Searching via the patient's name is the preferred method when searching for a patient's results.

You **MUST** use the patient surname when searching for results using this method.

#### NOTE

AUSCARE will display up to 1000 patients from the list of all patients who have the searched surname. Therefore, it is recommended to use more than just their surname when searching for a patient's result.

AUSCARE will also search for results that are phonetically similar. Given this it is recommended to use the patient's surname, given name, and DOB.

Keep the Sex set to **Both**.

Date of Birth and/or sex search fields cannot be used as a search option without part of, or the entire surname.

Once you have entered the demographic information into the relevant fields, click the blue Search button below.

Your search results will appear in a list to the right.

The screenshot shows the AUSCARE interface with the 'Surname, First Enquiry' search bar filled with 'Test'. The 'Patient Demographics' section shows 'UR/MRN: Test' and 'Given: Mildura'. The 'Search' button is highlighted in blue. The results table is highlighted with a red border and shows two entries:

	Name	D.O.B.	Sex	Ward	Last Collection
<input type="checkbox"/> <input checked="" type="checkbox"/>	TEST Mildura	28-Mar-1985	Female		29-Sep-25 11:30
<input type="checkbox"/> <input checked="" type="checkbox"/>	TEST Mildura 2	23-Jan-2000	Male		09-Oct-25 10:10

If you make a mistake when entering the patient information, click the blue Clear button underneath the Patient Demographics fields.

This will allow you to reapply the demographic information to the fields and attempt your search again.

## 2. Searching Via UR Number

By searching via an individual UR, you will only retrieve patient results for that specific healthcare (HCF) facility. For a full patient history, please search via patient demographics.

To search via the patient's UR, add the patient's UR, including the HCF prefix, to the UR/MRN field, and click the blue Search button below. Your search results will then appear in a list to the right.

The screenshot shows the AUSCARE interface with the 'Surname, First Enquiry' search bar filled with 'MIL999999'. The 'Patient Demographics' section shows 'UR/MRN: MIL999999'. The 'Search' button is highlighted in blue. The results table is highlighted with a red border and shows one entry:

	Name	D.O.B.	Sex	Ward	Last Collection
<input type="checkbox"/> <input checked="" type="checkbox"/>	TEST Mildura	28-Mar-1985	Female		29-Sep-25 11:30

## Searching Via My Tasks

The My Tasks menu allows you to view results for patients included in your favourite lists. To learn how to create favourite lists, refer to the AUSCARE Guide - Creating Favourites in AUSCARE.

Once logged in, go to the My Tasks menu and click Favourites

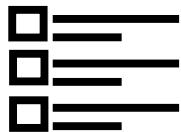
The screenshot shows the AUSCARE interface with the 'My Tasks' menu item highlighted with a red box and the number '1'. The 'Favourites' menu item is also highlighted with a red box and the number '2'. The results table is highlighted with a red border and shows one entry:

	Name	D.O.B.	Sex	Ward	Last Collected
<input type="checkbox"/> <input checked="" type="checkbox"/>	TEST Mildura	28-Mar-1985	Female		29-Sep-25 11:30

Click the radio button for either your Personal or Shared Favourite list. Once selected, all patients in that list will be displayed. From there, choose the patient whose results you want to view.

If no patients have been allocated to a Personal or Included Shared Favourite list, then the list will not be displayed.

## Navigating Pathology Results



Patient pathology results can be displayed in four different view types. Choose the view type that best suits your workflow.

Once you have selected a patient, there are four different view types you can choose from:

- 1. Cumulative** - Displays all orderable requests for a patient from a particular department. Results are displayed in an aggregated format, based on the tests that have been selected.
- 2. Episode** - A list of results based off the date and time a request was ordered. Results will be displayed similarly to the hard copy report.
- 3. Report** - Displays a list of reports, accompanied by its corresponding collection date ranges. Results will replicate the format of a hard copy report.
- 4. Request view** - A list of available tests or panels that have been ordered. Results will display similar to the hard copy report.

You can select the view type that fits your requirements. Simply click View Type on the left side of the screen and select one of the four options. All view types will display patient results in the body of the screen.

### NOTE

Not all interim (unvalidated/unauthorised) results are available for the clinician to view in AUSCARE.

# Cumulative Report View

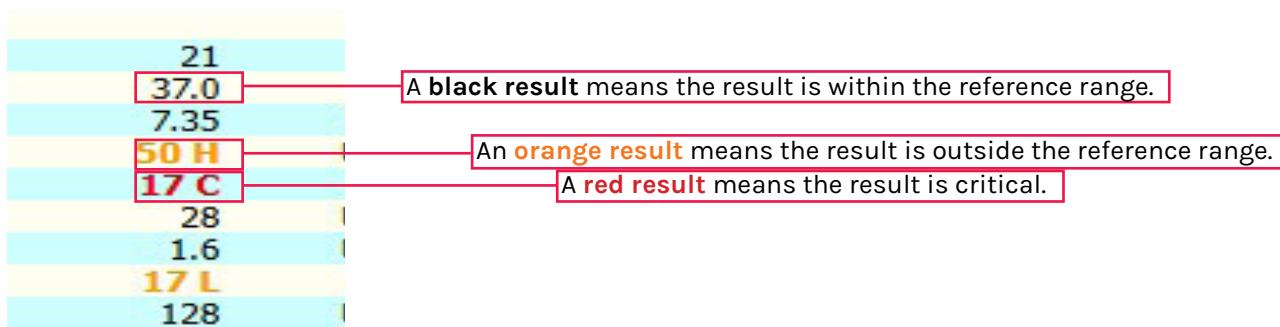
Cumulative is a view of current and past pathology results in an aggregated format including numeric and non-numeric results, result comments, and reference ranges.

When you open the Cumulative View screen, it will show all the episodes that match the request list. A maximum of 20 episodes can be loaded onto the screen at one time.

Collection dates from the most recent (left) to the oldest (right).

Select the test results you wish to view in the cumulative report by selecting their corresponding tick box. Click the Submit button at the end of the list to update the report displayed.

The results are colour-coded to make them easier to interpret.



Other possible result options are:

T/F = To Follow

Text = Displayed as a hyperlink if the result exceeds the word limit

# Episode View

This view is a replica of the hard copy of the paper report.

Allows you to sign off results. Displays information if the patient has a crossmatch or assigned products.

Patient details including patient's name, ID, and date of birth.

Request dates from oldest (left) to most recent (right).

Units and reference ranges.

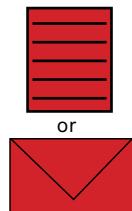
A list of results based off the date and time a request was ordered.

Notes added on the report are audited. You can view the audit by clicking the Audit button. The notes can be accessed by clicking the Notes button.

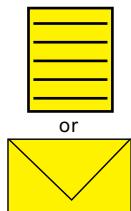
The Transfusion button opens the Transfusion History screen, where you can access the Product Availability and Antibody Register screens.

## Episode View - Interpreting Symbols

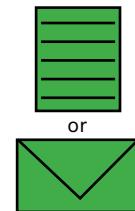
When viewing a list of episodes, an icon may appear which indicates the current status of each report. These icons will display when using Reports, Requests, or Episodes view types.



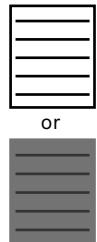
Indicates at least one validated critical result on the request.  
or



Indicates at least one validated abnormal result on the request.  
or



Indicates at least one validated normal result on the request.  
or



Indicates report has been signed off by the clinician (white) or the system (black).  
or



Indicates at least one validated result on the request.



Indicates that the request is unvalidated and no results are available.

The icon representing the most critical status of the results will display.

### NOTE

If reports have not been signed off within the expected timeframe, the icons appear as flashing and will remain flashing until the reports are signed off.

# Signing off Pathology Reports



The Sign Off button is highlighted at the top of the reports screen

Once you have reviewed the results, click the Sign Off button. Signing off indicates that you have acknowledged and reviewed the results.



The screenshot shows the auscare pathology software interface. At the top, there is a navigation bar with buttons for 'My Tasks', 'Enquiry', 'Statistics', 'Historical Data', and 'User Settings'. Below the navigation bar, there are tabs for 'Investigations' and 'Demographics', with 'Investigations' being the active tab. Under the 'Investigations' tab, there is a sub-menu with buttons for 'Sign Off', '+Notes', 'Audit', and 'Transfusion', where 'Sign Off' is highlighted with a red box. To the right of the sub-menu, there are buttons for 'Notes' and 'Favourites'. The main content area displays patient information: 'TEST, Mildura' and 'MIL9999999'. To the right of the patient ID, there are fields for 'HCF:', 'CLIN UNIT:', and 'WARD:', each with a dropdown arrow. Further to the right, there are fields for 'DOB:', 'DOCTOR:', and 'CONSULTANT:', also with dropdown arrows. At the bottom of the interface, there are logos for 'Austin Pathology' and 'RCPA'.

Austin Health Pathology acknowledges the Traditional Custodians of the land and pays its respects to Elders past, present and emerging.

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